

Leicestershire and Rutland Criminal Justice Board Business and Action Delivery Plan 2008-2009

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1. The Board Vision

1.1 Our vision is for a Criminal Justice System which puts victims at its heart and in which the public are confident and engaged. It will be effective in bringing offences to justice through simple and efficient processes. In everything we do we will be guided by the following principles;

'The Needs of Victims at the Heart of the System'

High standards of service for victims and witnesses with the needs of victims at the heart of the system.

'The Public Confident and Engaged'

People in local communities informed about the performance of the system, consulted and engaged about their priorities so they can be confident that it is fair, effective and meets local needs.

'Simple, Efficient Processes'

Speedy, streamlined and efficient processes supported by modern technology that enable all CJS agencies to be more effective.

'Effective in Bringing Offences to Justice'

A system that is effective in bringing crime to justice, especially the most serious, so that it plays its part in reducing crime and re-offending.

2. Main Aims and Objectives for 2008-2009

4.1 Our main aims in 2008 will be to:

- Develop across the CJS a victim and witness focused culture to ensure victims and witness are given the best possible service and are at the very centre of our CJS approach.
- Prioritise and deliver on our joint CJS targets and projects and have in place by April 2008 a new Board Performance and Programme Delivery Framework to support improved performance as a top performing Board.
- By using and engaging our own staff, be more visible and engaged with local people and communities in the way the CJS operates to improve confidence in the CJS.
- Develop a strategy to work more closely with other local partnerships to tackle crime and re-offending and align CJS and LAA priorities and targets.
- Examine carefully our CJS outcomes in terms of fairness, equality and diversity.
- Introduce in to our local CJS wherever possible more simple, efficient and effective processes to improve performance.

3. Delivering Action

3.1 In our Vision we have placed the needs of victims and witnesses as one of our key priorities. In particular our aim this year is to develop across all the Criminal Justice System agencies a victim and witness culture. This will ensure victims and witnesses are given the best possible service and are at the very centre of our CJS approach.

3.2 In order to deliver this aim we will;

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- Work with the Police and Crown Prosecution Service to implement the relevant recommendations of the Witness Care Unit (WCU) Wharf Report reforms and to ensure the Victim Codes are implemented in those changes.
 - Commission a review and assess our approach to victim and witness initiatives; to align the projects of Intermediaries, No Witness No Justice, Victim Code and the Witness Charter within our Programme Management Framework.
 - Support the Crown Prosecution Service in the development of a Hate Crime Scrutiny Panel.
 - Work with the Leicester and Leicestershire CDRPs to introduce a specialist Domestic Violence Court.
- 3.3** The Board is also seeking to deliver on its joint CJS targets and projects and have in place by April 2008 a new Board Performance and Programme Delivery Framework to support improved performance as a top performing Board.
- 3.4** In order to deliver this aim we will;
- Commission a review of our Board Performance Delivery Framework and have in place by April 2008 a new performance structure together with performance report products which are clear and understood.
 - Prioritise at Board level those CJS targets that improve joint performance so our senior performance leads are clear about where to focus and improve our CJS end to end processes.
 - Prioritise our core and ancillary project programme and set out our timescales for project implementation.
 - Build upon our initial Programme and Project Management Framework to have in place a clear Project Management assessment, prioritisation and commissioning policy by April 2008.
- 3.5** The Board want to use their own staff in order to be more visible and engaged with local people and communities in the way the CJS operates.
- 3.6** In order to deliver this aim we will;
- Ensure the Board Chair is a member of the cross agency Community Safety Programme Board and key joint CJS and community safety issues are tabled for consideration.
 - Commission a review of local community engagement and partnership engagement arrangements based on the National Beacon Project Guidance.
 - Examine how best to integrate Board activity, CJS communication and priorities into existing local CDRP and Neighbourhood Management Frameworks and Strategy.
 - Build upon the experience of the Community Justice Project initially based in Leicester and with the Project Board seek to develop the project and appropriate principles identified.
 - Develop a Board level Communication and Engagement Strategy based on this review and the learning locally. This will initially be set out in a one year plan but will be part of a 3 year strategic plan.
 - Take opportunities to explain about the CJS and each agencies role as part of the on-going

plan to be more visible in the heart of communities.

- Improve the knowledge and confidence in CJS staff by provision and sharing of better information and joint collaboration in specific CJS action, such as planning the Inside Justice Programme and the Justice Awards.
- Review the Boards approach to the CJS Justice Awards and make recommendations for change.

3.7 The Board intend to develop a strategy to work more closely with other local partnerships to tackle crime and re-offending and align CJS and LAA priorities and targets.

3.8 In order to deliver this aim we will;

- Commission a review of current partnership arrangements to establish how better the Board can work with Crime and Disorder Partnerships and Local Strategic Partnerships as part of shared Community Safety and CJS initiatives and targets.
- Work closely within the local MAPPA and PPO arrangements to ensure the Board plays its part in the way we tackle serious and dangerous offenders as well as focus on those local persistent and prolific offenders.
- Work with the newly formed Leicester, Leicestershire and Rutland Reducing Re-Offending Board to identify joint opportunities to reduce re-offending.

3.9 The Board will examine carefully our CJS outcomes in terms of fairness, equality and diversity.

3.10 In order to deliver this aim we will;

- Work with the OCJR and its Support Team to develop a performance product that is better able to analyse and assess CJS performance outcomes in fairness, equality and diversity.
- Once accurate, timely and clear data is established we will develop a Board Plan to identify areas of disproportionately and explore why it may be occurring together with taking appropriate actions.

3.11 The Board will seek to introduce in to our local CJS wherever possible more simple, efficient and effective processes to improve performance.

3.12 In order to deliver this aim we will;

- Place the Magistrates Simple, Speedy, Summary Justice Project (CJSSS) as a top performance priority of our Change and Improvement Programme.
- Expand the CJSSS programme into the Youth Courts and draw upon the national evaluation of CJSSS in Youth Courts.
- Commission further efficiency improvements to the CJS based on the Beacon Mapping work and Beacon Local Implementation Team recommendations.
- Use the Beacon Mapping diagnostic analysis tool to assess future project priorities and relevance to our change programme.
- Prioritise the implementation of PROGRESS (an IT Case Progression System) and link this to the LIBRA IT Project within HM Courts Service.
- Once the pilot studies have reported consider the DPP Directors Guidance on the streamline process for case file build and to ensure proportionality and balance of work in

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the Police, CPS and Courts.

- Continue to evaluate the particular core projects of Conditional Cautioning and assess its CJS business benefits prior to roll out elsewhere.
- Examine Postal Requisitioning performance at our pilot site and assess the CJS business benefits prior to roll out elsewhere.
- Keep under review all relevant CJS IT Projects including LIBRA, NSPIS Case and Custody, Exiss, Compass and Xhibit.